ClinicalExcellence
TECHNOLOGIES

Psychsentinel™
Superior Patient Care - Simplified.

Keeps patients safer while reducing legal risk

Clinical Excellence Technologies, Australia's number one resource for clinical mental health software, is pioneering **Electronic Clinical Risk Assessment and Management** technology. The company's state-of-the-art suite of software tools are helping transform the way patient care is managed and shared among mental health professionals.

PsychSentinel is an innovative, web-based tool to keep patients safer by tracking risks such as suicide, self harm and violence. It aims to reduce the number of such incidents in a given psychiatric population, while at the same time decreasing medico-legal risk.

PsychSentinel, a clinical risk management system, delivers essential services that:

- Improve patient safety through better risk assessment and management
- Increase staff efficiency and productivity by stream-lining work processes
- Reduce medico-legal liability inherent in the care of high-risk patients.

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PsychSentinel was developed to enable psychiatric inpatient services, community clinics and individual mental health practitioners to utilize their existing screening and assessment tools via a web-based interface. They can then construct a comprehensive patient risk profile and risk management plan that covers the entire course of treatment from entry to discharge. The system has the highest levels of security and privacy.

The Problem

Treating patients with mental illness requires the collaboration of the entire team of clinicians, hospital staff and administration who must manage a unique set of clinical risks. With an ever increasing emphasis on legal accountability, hospitals must take every precaution to protect patients from causing harm to themselves or to others. Although risk can never be completely eliminated, a large number of incidents can be avoided if anticipated and managed strategically.

Assessing, tracking and managing risk requires time, knowledge, and communication among team members. However, in a complex system, clinicians may not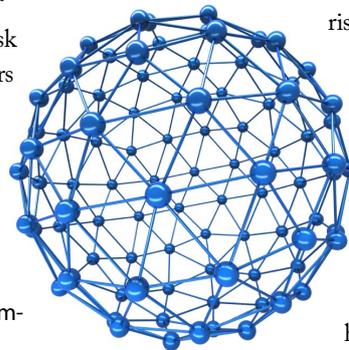 always have the time to properly assess and re-assess risk levels. Individual clinicians vary in their knowledge and experience and best practice interventions are continually being refined and updated. In addition, a diverse and rotating team of nurses, doctors and other allied health professionals may not have real time access to the most updated patient risk information. Under the best circumstances, risk in a psychiatric population is dynamic, ever-changing and difficult to keep track of. All this leaves the door open for risks and legal liability**.**

Our Solution

PsychSentinel is an easy-to-use web tool that provides a comprehensive system for the appropriate assessment, treatment, supervision and clinical management of at-risk patients. There is always the potential for risk, but **PsychSentinel** can help minimize it while at the same time reducing the threat of legal liability.

PsychSentinel achieves this through seven steps:

- It records a thorough patient assessment
- It integrates the assessment with an effective best-practice care plan
- It communicates the treatment plan to all who need to know via email, fax, SMS, and summary reports.
- It informs of risks, and changes in risk, to everyone on staff who needs to know.
- It is collaborative; patients can contribute where appropriate by completing a safety plan assessment form, which becomes part of the overall care plan.
- It provides for implementation of treatment and follow-up.
- It monitors and tracks changes in risk levels over time.

PsychSentinel is the ultimate solution for an effective, carefully-planned and monitored treatment plan from the initial assessment through the aftercare that follows discharge. Each step is well documented.

Using **PsychSentinel** patients can respond online to direct questions about suicidal ideation as well as general mood-related questions. Clinicians complete a more in-depth mental-state examination and history. The data integrates with the system's care plan tool and triggers a complete and comprehensive risk management plan with clinical interventions from a comprehensive data base. PsychSentinel can be configured to deliver the hospital's own screening, assessment and management strategies.

PsychSentinel provides for repeated weekly and even daily self-assessment and mood tracking. Where appropriate, patients may log in with their own unique password.

PsychSentinel is a vitally important tool in a fragmented system where patients are cared for by rotating teams of clinicians, nurses and allied health professionals. By using our application, all care providers with the proper high-security authorization can share the same set of patient risk assessment and care plan. They can view it online and it can also be formatted for printing, saving in PDF or HTML forms, faxed and emailed.

Our clinical software uses advanced decision support techniques and is especially designed for Australian healthcare standards and regulations. It clinician-friendly, intuitive and requires no installation.

PsychSentinel is available as a web-based application, but can also be installed exclusively on the hospital's own computers. Our intuitive, easy-to-use applications were developed **by** clinicians **for** clinicians because technology should facilitate work flow – not get in the way.

We offer a complete service and support package including data entry, transcription, training, 24/7 phone and email support, hardware and hosting services.

Our team's clinical qualifications give us insider knowledge. Our software:

- Offers a genuine, low-cost alternative to paper-based practices.
- Enables clinicians to create a risk care plan in line with best practice.
- Offers advance decision support techniques especially designed for the mental health field in Australia.
- Saves precious time and helps deliver the highest level of care.
- Improves communication among care providers ensuring that information is only available to properly authorized individuals.

- Non-expert computer users can use the software immediately with close to zero training.
- Our development process is agile and responsive—we release upgrades rapidly.
- Our platform is designed to involve and empower patients.
- Can be used on the latest technologies such as iPads and other touchscreen devices.
- We offer training, 24/7 support and a full package of complementary services.

Arrange an on-site or web-based demonstration today, by contacting us at:

Clinical Excellence Technologies
Suite 34, 95 Monash Avenue.

Nedlands, WA 6009
Phone: 1300 884 248.
In WA : 08 9324-4052 .
Fax: 08 9219-4632
E-mail: info@clinicalexcellence.com.au
Website: www.clinicalexcellence.com.au