

PsychAssess™

Superior Patient Care - Simplified.



Get more from your Patient Reported Outcome Measures

It's not just about the data... it's about the insight

Clinical Excellence Technologies is proud to introduce Australia's first clinically useful web application of **Patient Reported Outcome Measures (PROMs)**. Our innovative online system instantly provides patient outcome results and analysis which can then be used for planning the best possible patient care. In addition, the application saves valuable staff time and greatly improves administrative processes.

Our expertise is creating better, more efficient ways to solve clinical problems through technology. The company's state-of-the-art suite of software tools, rich in functionality yet simple to use, are helping transform the way patient care is managed and shared among mental health professionals. Our intuitive applications were developed **by clinicians for clinicians** with the understanding that technology should ease the work flow – not get in the way.

PsychAssess delivers value for patients, staff and administration with just a few clicks of the mouse and less than an hour of training. It facilitates the process of producing administrative and statistical reports required by the Department of Health, Private Health Funds, Accreditors and internal Quality Assurance programs. All this while saving precious time and labour.

The **PsychAssess** system was developed for use by psychiatric inpatient services, community clinics and by individual mental health practitioners. It incorporates the highest levels of security and privacy while providing the accessibility that only a web-based system can offer.

The Problem

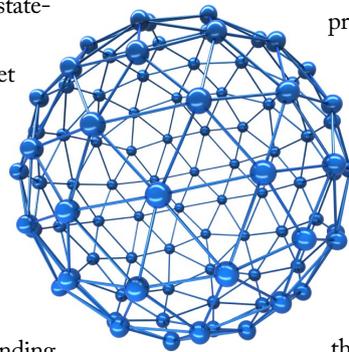
Patient Reported Outcome Measures are recognised as the most appropriate instruments to assess the effectiveness of healthcare interventions from the patient's perspective.

Patients' experience of treatment is a major indicator of quality, and when combined with clinician-reported assessment tools, it provides the best overall assessment of treatment outcomes, the patient's symptoms and quality of life.

PROMs are collected at the start and end of treatment in all Australian psychiatric hospitals and services. They demonstrate the change that takes place from

the time the patient enters a hospital service through to discharge, for example, how the patient's mood or symptoms may have changed.

The information gleaned from the assessments are used to demonstrate to health funds the hospital's performance, and as a benchmark against other institutions. Up until now PROMS have provided limited clinical value because by the time the data was collected, usually on paper, and then entered electronically to be scored and analyzed, the patient was often long discharged. Too often it has been a cumbersome, time-consuming process.



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The Solution

While data collection is critical, PROMS should not be just about “data”; they should be about insight. The key to achieving this goal is the excellent analysis and reporting functions of the **PsychAssess** system. This easy-to-use web tool makes both results and analysis of data from both clinicians and patients available immediately so the information can actually be used in planning the patient’s care. It also makes the process of producing necessary administrative and statistical reports for government funding easier and simpler.

Using **PsychAssess**, PROMS need no longer be written by hand on paper. Computerizing the *whole* process completely eliminates the need for data entry and makes it easy to produce a variety of reports with a click of a button. Since **PsychAssess** is web-based, patients and clinicians can complete the PROMS directly on the computer on site, or even from home. Results and analysis are available immediately.

Since baseline assessments are routinely collected at the start of treatment, an instant report with analysis is immensely useful to forming a care plan that targets the problems. In fact, **PsychAssess** integrates perfectly with our PsychPlan application, and assessment data can be used to trigger selections from the treatment plan, making it a complete problem identification and solution package.

We designed the assessment system to include a powerful, easy-to-use assessment builder which lets each organisation create and configure their own set of assessments.

Our automated reporting scheduler is set up to send customised reports to recipients you choose (for example, the consulting psychia-

trist, referring GP, or Director of Nursing) upon the occurrence of configurable trigger, or, on regular, predetermined dates and schedule. These reports may be faxed, e mailed or even summarized and sent as a text message.

In addition to being viewable and printable from the screen, **PsychAssess** can export any report as a PowerPoint chart, Word, Excel or PDF document, or as a Web page. Raw data can be exported for inclusion in the statistical software package of your choice – such as SPSS. **PsychAssess** offers powerful analysis report options including graphic visualisations, cross-tabulations in text or graphics, trend analyses and more.

You have the option of subscribing to our hosted solution which provides secure access, from any computer whether in the office, at home, or in the field. Or you can opt for our easy self-hosted version.

Non-expert computer users can use the software almost immediately with close to zero training. It is clinician-friendly, intuitive and requires no installation. It can be used on the latest touch screen devices such as iPads.

Our company’s development process is agile and responsive and we can release fixes, improvements, and new features within weeks, or customize the application to your specifications.

We get you up and running quickly and offer a complete service and support package including data entry, transcription, training, 24/7 phone and email support, hardware and hosting services.

Our team’s clinical qualifications give us insider knowledge. Our software:

- Offers a genuine, low-cost alternative to paper-based practices.

- Enables clinicians to receive the PROMS results and analysis instantly.
- Offers advanced decision support techniques especially designed for the mental health field in Australia.
- Saves precious time and helps deliver the highest level of care.
- Improves communication among care providers ensuring that information is only available to properly authorized individuals.
- Non-expert computer users can use the software immediately with close to zero training.
- Our development process is agile and responsive—we release upgrades rapidly.
- Our platform is designed to involve and empower patients.
- Can be used on the latest technologies such as iPads and other touch screen devices.
- We offer training, 24/7 support and a full package of complementary services.

Arrange an on-site or web-based demonstration today, by contacting us at:

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